

it appears cable providers do not have enough competition!
comcast is our cable & high speed internet provider. we have been
having difficulty with our internet connection. an appointment
for service was set up for tuesday 9/30/03 from 1 to 5 pm. a
technician never came, or called to reschedule. after a run around
it was rescheduled around their schedule, not the consumers. it
seems comcast has a monopoly, and are reluctant to up-grade
equipment and personnel. however, prices for cable continue to go
higher.